



## Anne-Laure BEGUE

25 yearsold  
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Redfern 2016 NSW  
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Available on request

## Availability

I am flexible, motivated and passionate. I am creative and open minded. I have a strong work ethic and respect for cultural values. I am reliable, able to work in team, polite, enthusiastic, fast learner and efficient.. I have a Working Holiday visa and I am available everyday at anytime. I have the RSA certificate.

## Education

2009 High school Diploma in literature  
2009/2012 Two year university diploma  
in English  
Paris

## Languageskills

French : mothertongue  
English : fluent  
Spanish : basic

## Workexperience

Du 08/2012 au 09/2012  
Du 07/2013 au 09/2013  
Du 07/2014 au 09/2014  
Leader price – La Réunion

### **Okaidi/ Promod/ Jennyfer/ Chaussland ; Sales assistant**

- Meeting and greeting customers when they enter the shop
- Interface directly with customers to provide assistance and resolve problems
- Receiving deliveries from suppliers
- Operating the till and handling financial transactions
- Cataloguing stock and performing inventory check
- Checking stock on displays
- Undertaking cleaning and housekeeping duties
- Helping customers find different products within the store

Du 11/2012 au 01/2013  
Okaidi– France

Du 01/2013 au 06/2013  
Promod – France

### **Leader price/ Utile U/ Hema ; Cashier**

Du 09/03/2015 au 21/03/2015  
Du 04/2015 au 11/2015  
Jennyfer- France

- Delivering an exceptional cashier service through excellent customer servicing, sales and transactional processing
- Ability to deal with large transactions volumes
- Taking money, checks, electronic payments, and coupons from the customer and giving back the correct change
- Being responsible for accuracy of a till and keeping the till safe, tidy and clean
- Working efficiently under pressure
- Identifying common fraud, errors, irregular transactions
- Using hands to scan items, operate cash register and bag orders
- Performing basic math computations, such as addition subtractions and divisions
- Helping to resolve customer complaints
- Training new cashiers

Du 08/10/15 au 25/10/15  
Chaussland- France

Du 11/2015 au 06/2016  
Utile U- France

Du 02/07/2016 au 31/08/2016  
Hema Toulouse

Du 21/11/2016 au 08/01/2017 **Shangri la Hotel ; Housekeeping**  
Shangri La Hotel Sydney

- Making beds Tidying rooms Vacuuming
- Cleaning and polishing toilets, tap, sinks, bathtubs and mirrors
- Washing floors
- Removing stains

## Hobbies and interests

Sport, music.